

SIRUS

Norwegian Institute for Alcohol and Drug Research

Setting up a user survey at the SIRUS library

The 21st Elisad Annual Meeting

Budapest, Hungary

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What I will cover:

- 1) Introducing SIRUS
- 2) Introducing the SIRUS library
- 3) The aim of the survey
- 4) Choosing a tool
- 5) Finding the optimal respondents
- 6) Elaborating a questionnaire
- 7) Analysing and reporting

The Norwegian Institute for Alcohol and Drug Research (SIRUS)

- SIRUS is an independent research institution with its own Scientific Advisory Board, whose responsibilities include formulating the institutes overall research policy. At the same time, SIRUS is a government body answerable to the Ministry of Health and Care Services.
- Norwegian EMCDDA Focal Point and Reitox centre
- 45 employees, mainly researchers

The Norwegian Institute for Alcohol and Drug Research (SIRUS)

- Conducts and publishes research
- Compiles documentation on various aspects of drugs, alcohol and tobacco use and gambling; with emphasis on (a particular view to problem formulation in terms of) the social sciences
- www.sirus.no – also in English

The SIRUS library

- National competence library on alcohol and other drugs (AOD)
- Open to the public – all services are free
- Aprx 10.000 books
- Aprx. 300 periodicals
- Subscribes to several databases (Web of Science, Datastar - Dialogue, Ebsco Academic Search)

The aim of the user survey

To find out

- if the library meets the needs and requirements of the present users?
- if the library have potential users?

Choosing a tool

- Was very easy as SIRUS has been using QuestBack for other surveys and already was a customer
- The experience with QuestBack was positive
- My experience has been that it is a simple and easily used system and I have enjoyed working with it
- Good support

Elaborating a questionnaire

- Lecturer from The Oslo College for Librarianship was hired and gave us a thorough input
- I attended one QB course and a workshop on survey design
- The questionnaire was elaborated with the help of the lecturer mentioned above, the library staff and QuestBack

The survey

www.questback.no

Respondents

We worked quite hard to get to our main target groups:

- The wine & spirit monopoly (meeting)
- Municipalities and government bodies
- Present users of the library

The result of the survey

Will be

- presented in a report at the end of the year
- published on www.sirus.no
- used to develop the library services

Analysing and reporting

- I attended a webinar and a workshop on analysing
- The reporting is a challenge as QB only is a tool and do not teach how to report. My method is "the way is beeing made while walking"

Analysing

- QB produces nice reports
- The challenge is to analyse the report and present the results
- I am still working at this at the moment

See you next year?

- I hope to be able to present the results of the survey at the next Elisad conference